# Productive - and happy!

Jon Kjær Nielsen

# Agenda

- •Time Management recap
- Happy at work introduction
- Productivity Principles
- •Simple tips and tools
- Weekly and daily planning
- •Email and meetings
- Project management survival tips

## Take action • Decide on 1 to 3 things you will do after today •Small steps!







Jon Kjær Nielsen -Speaker & Author

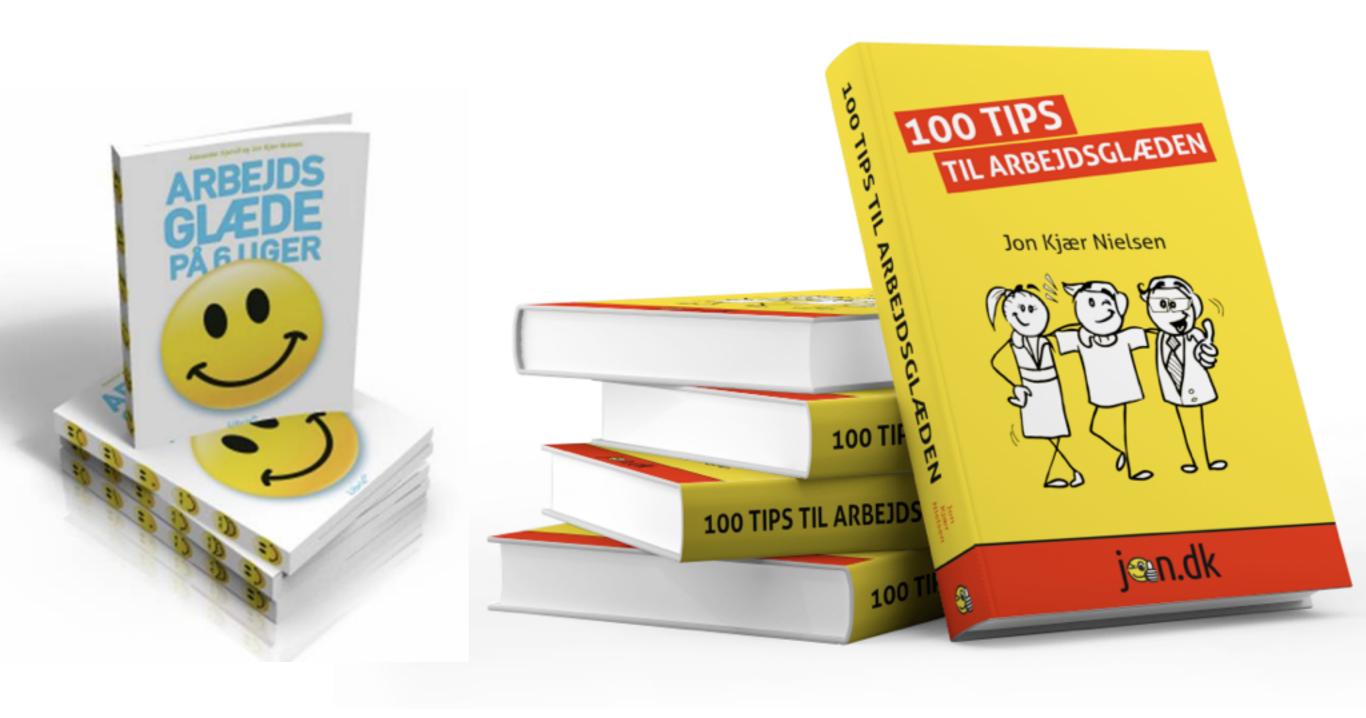
M.Sc. in engineering, 2002. Former HR Specialist.

Independent consultant since 2006.

Biker, book-worm, chef, nomad







### Materials after today: HappyWays.com/maersk

- Today's presentation
- Articles
- The HappyWays Podcast!

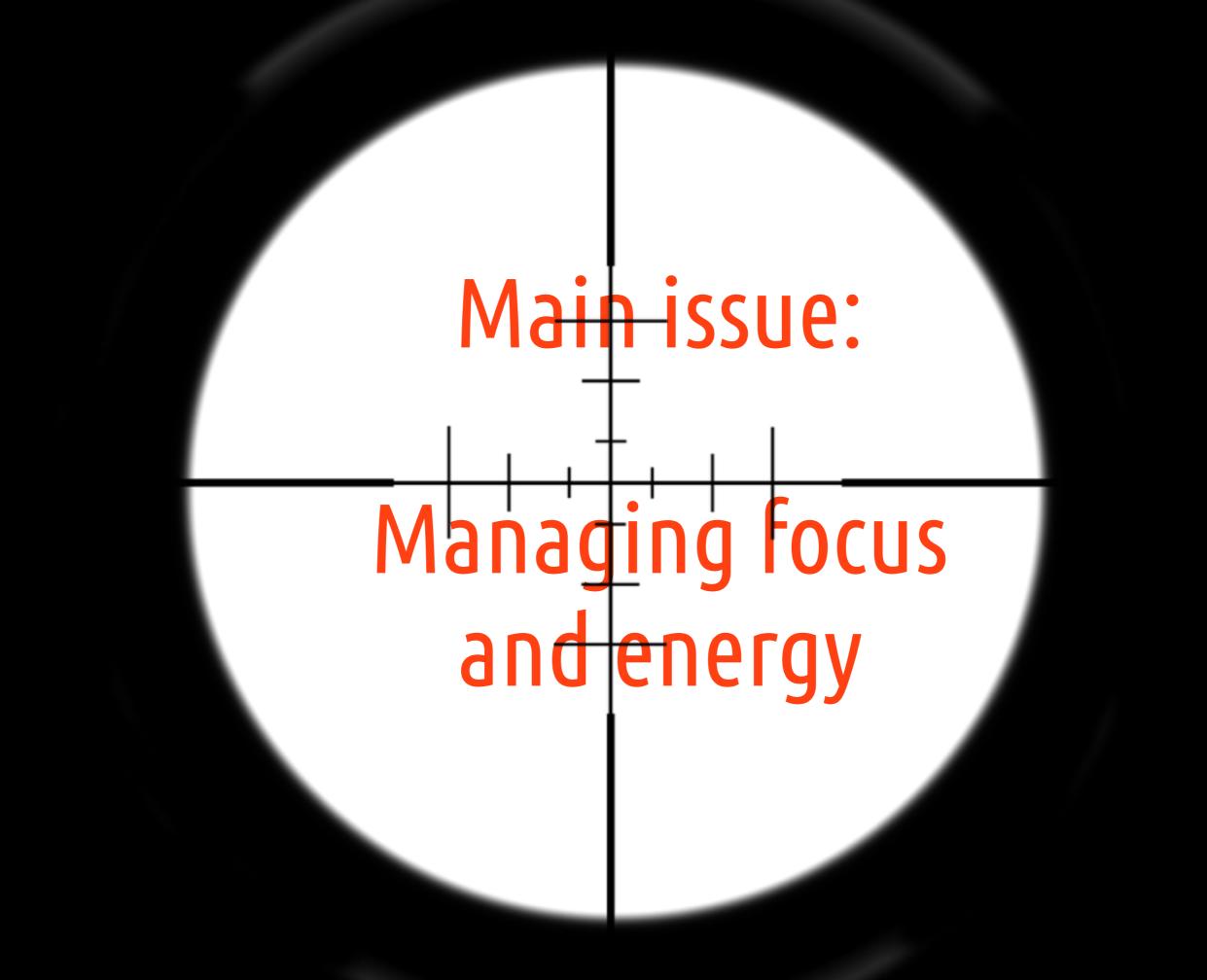
# HappyWays





# Time Management 101

- •Your calendar is King
- •Schedule everything
- Obey the schedule
- Keep a To-Do list so you don't have to remember
- Estimate needed time for each task
- Prioritize tasks
- Eliminate distractions

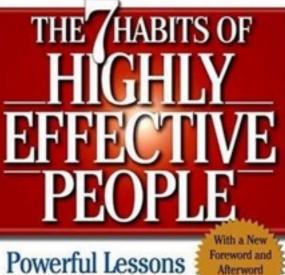


# Reactive mode



# Beyond the classics

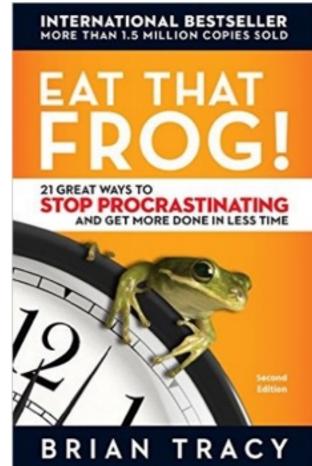
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Powerful Lessons in Personal Change

> "A wonderful book that could change your life." —Tom Peters, bestselling author of In Search of Excellence







The Art of Stress-Free Productivity

NATIONAL BESTSELLER

\*The personal productivity gunu.\*

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#### KEN BLANCHARD AND SPENCER JOHNSON

#### THE MILLION COPY BESTSELLER

*the*ONE MINUTE manager

increase productivity, profits and your own prosperity

# Happy at Work: That's why!

### Harvard Business Review

#### 

#### on the Big Idea.

Runaway Capitalism (Beware the Peacock Effect) Christopher Meyer and Julia Kirby

#### 139 Hanaging Yourself

The Skills Every 21st-Century Manager Will Need

Kareem Abdul-Jabbar

SPECIAL DOUBLE ISSUE

THE VALUE OF HAPPINESS HOW EMPLOYEE WELL-BEING

**DRIVES PROFITS** 

Happiness - the bottom line Service Productivity Sick leave Teamwork Sales Employee turnover Creativity Learning Leadership



### **Productivity:**

...happy doctors are 19% faster at making an accurate diagnosis



#### Sales:

#### Optimistic salespeople make 88% more \$\$\$



Sources of happiness

# Assignment

# Think about a really good day at work



# Motivation & Hygiene

# Negative impact

### • Problems with the Hygiene Factors

## The Victim T-shirt



# Negative impact

- Problems with the Hygiene Factors
- Whining and complaining
- Lack of recognition
- Percived injustice
- Poor relationship with own boss



# Promise Gain more than 1 hour of extra time Ved Jad



## KEEP CALM AND PRACTICE PRINCIPLES

# Question: How much work is there?

## How much work is there?

Pralle I

TRUSTED EMPLOYEE 1952 - 2014 HAD THE NERVE TO LEAVE US WITHOUT FINISHING WORK

www.tombstonebuilder.com



## Morten





# It is possible to be happy at work even when too busy



### Parkinsons Law





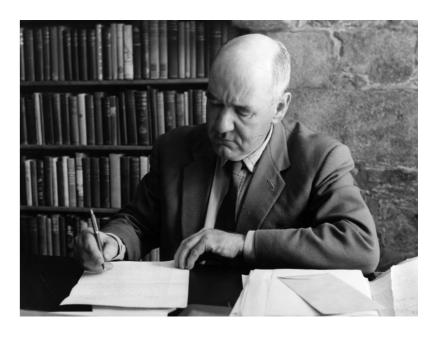
# Parkinsons Law

#### "Work expands as to fill available time" - Cyril Northcote Parkinson, 1955



# Parkinsons Law





#### Time boxing

App: Pomodoro

#### For PC: Tomighty

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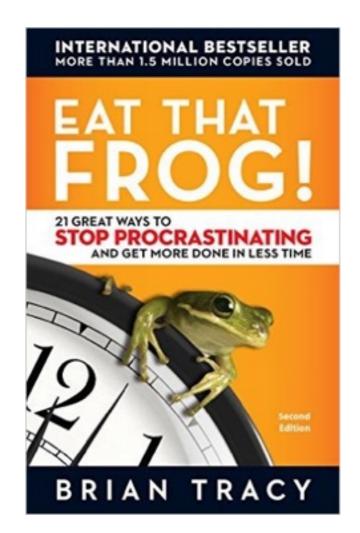
Instructions for use: "Pomodoro Technique"

"I've had a lot of worries in my life, most of which never happened" - Mark Twain

# 44 Worries and problems grow when you add time

#### Tracy: Do the most unpleasant first, the thing you're likely to procrastinate on





Alternative: Doing "that one thing" that would make a huge difference



# What would be your "one thing" today?

# Results and hours spent are not connected

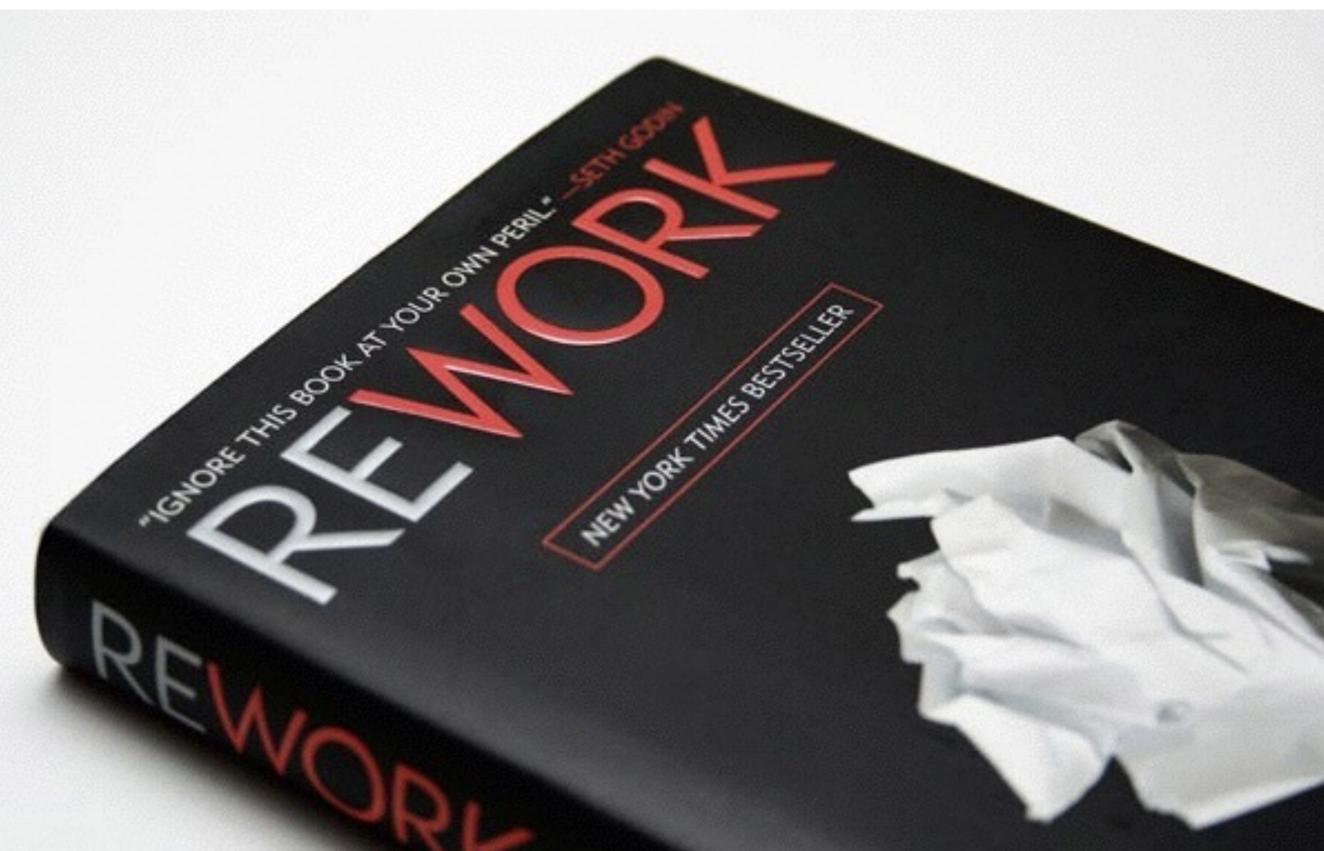


# The myth of overwork L#4.8. 'e 0

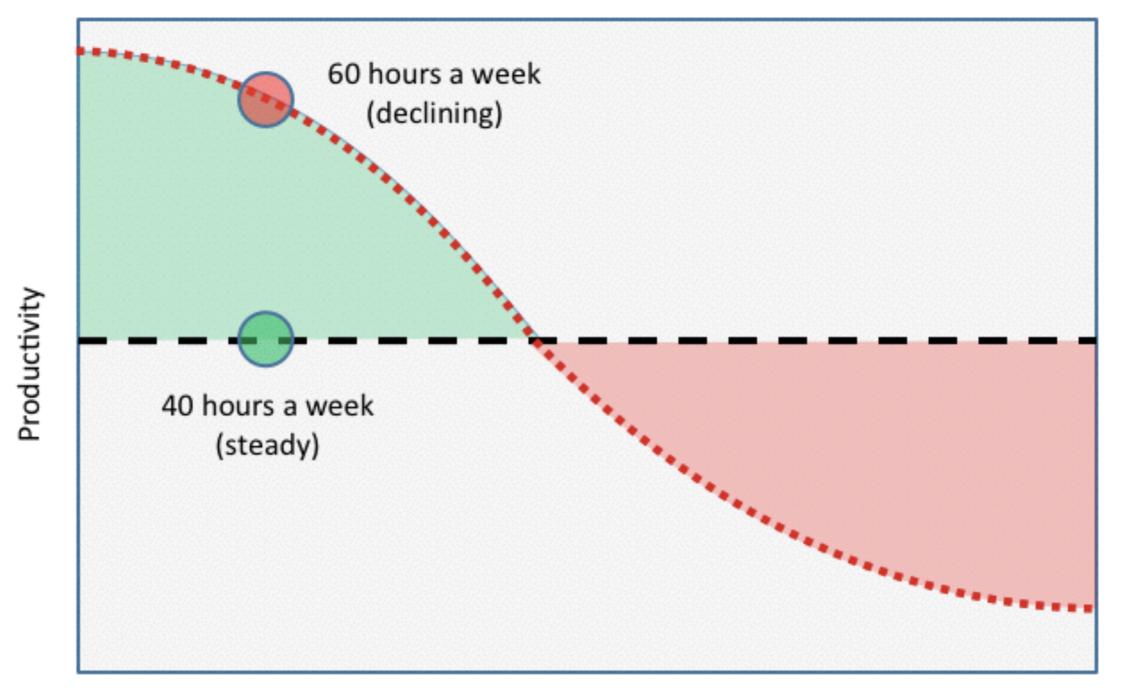


We built the company that we'd want to do business with. We hope you do too.





# Productivity and overwork



start 2 week 4 week 6 week 8 week

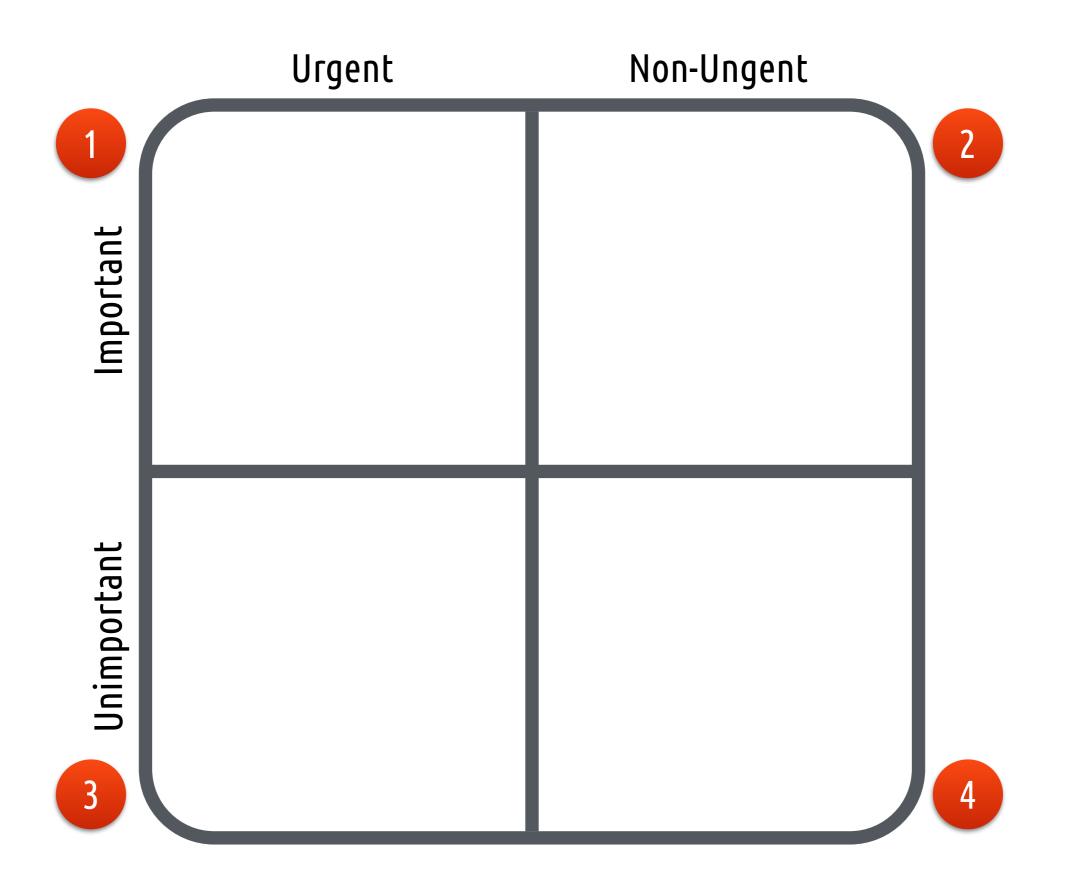
### Results and hours spent are not connected Take breaks HappyWays Podcast 14: Exersice **Digital Stress and Detox**

Take time off to recuperate Limit total hours

### "Urgent" does not make it more important - but we think so



#### The Eisenhower Model



#### The Eisenhower Model

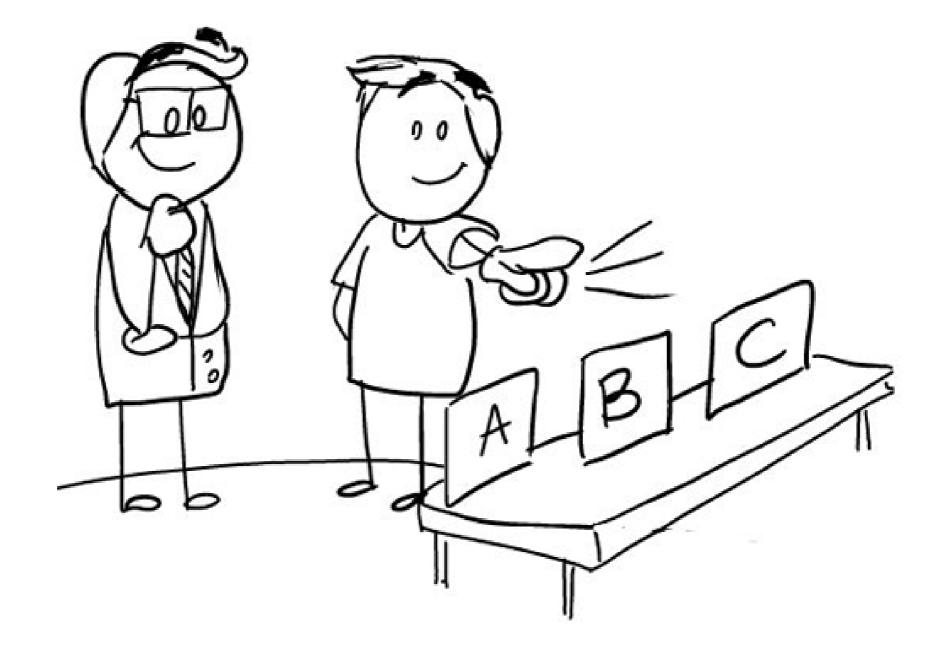
	Urgent	Non-Ungent
I mportant	<ul> <li>Brandslukning</li> <li>Deadlines</li> <li>Grædende baby</li> <li>Kunde træder ind af døren</li> <li>Kriseledelse</li> <li>Nogle telefonopkald</li> </ul>	<ul> <li>Forberedelse til vigtige møder</li> <li>At lære noget nyt</li> <li>Planlægge</li> <li>Ægte rekreation</li> <li>Forbedre relationer</li> <li>Forebygge problemer</li> <li>Forbedre processer</li> <li>Finde smartere løsninger</li> <li>Udvikle produkter</li> </ul>
<b>Unimportant</b>	<ul> <li>Nogen "kigger forbi"</li> <li>Nogle breve og emails</li> <li>Kommende store problemer</li> <li>En del sjove opgaver</li> <li>Når du bliver afbrudt</li> <li>Fikse printeren</li> </ul>	<ul> <li>Mange emails (de fleste?)</li> <li>Se TV og høre snakkeradio</li> <li>Læse avis og magasiner</li> <li>Fise tiden af</li> <li>Facebook</li> <li>Mange opkald</li> <li>Kollegaers småproblemer</li> <li>Trivielt, gentagent arbejde</li> </ul>

### The Google Effect: We tend to forget information we know we can find again





# Decision making is a scarce resource



# Perfect is the enemy of Good Enough



# Perfect is the enemy of Good Enough





# Overall advice: Focus on Priority One



# The myth of planning

The Weekly Schedule		Sunday	Monday	Tuesday
Roles	Goals			
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Today's Priorities

Appointments/Commitments

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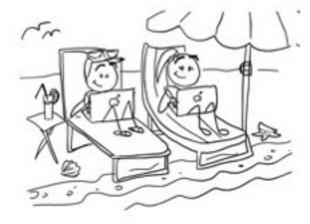
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# The Planning Fallacy: HOW do you feel?

### How do you feel?



















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### PRIME TIME

# Better Planning

# Personal summit



# The Could-do

Weekly

- What did I achieve last week?
- What do I expect I will be working on this week?
- Bonus: Share the list



# The Morning Ritual



### <u>Morning Ritual</u>

## What is one thing that, if done well, would massively impact my goals?

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### What will I do today?

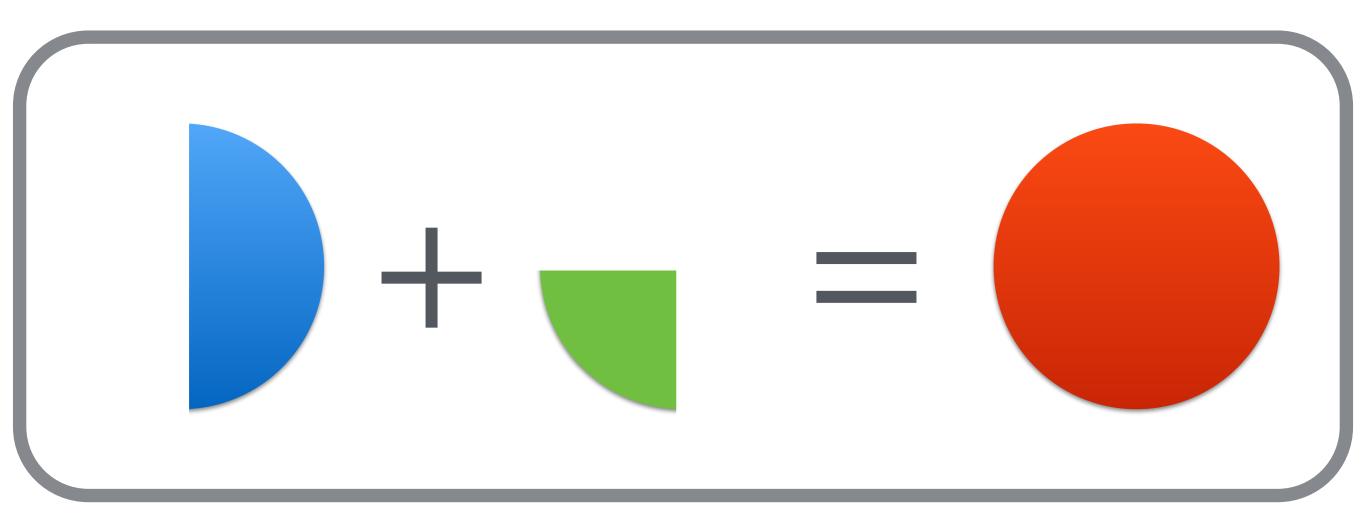
### Measure did-it



# The Myth of Multitasking



#### The hidden cost of multitasking



# Limited focus







# What prevents or interrupts your flow?

# Culture



# Culture

# Beliefs + Systems

#### New word:

# BRULES

## BRULE

# Bullshit + Rules

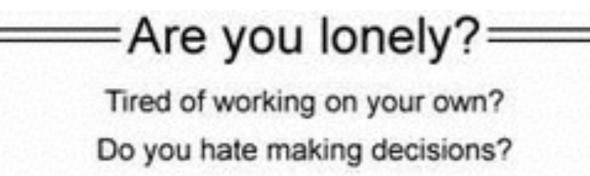
## Next: Death By Meeting



## Next: Death By Meeting



#### Waste and distractions



#### HOLD A MEETING!

You can -

- · See people
- Show charts
- Feel important
- Point with a stick
- Eat donuts
- Impress your colleagues

All on company time!

#### MEETINGS

HE PRACTICAL ALTERNATIVE TO WORK

Exercise: Stand Up, Groups of 4

## Stand-Up meetings

A success since the last Stand-Up
What did I do yesterday?
What am I doing today?
Anything I need help with?

#### Waste and distractions



## The usual suspects

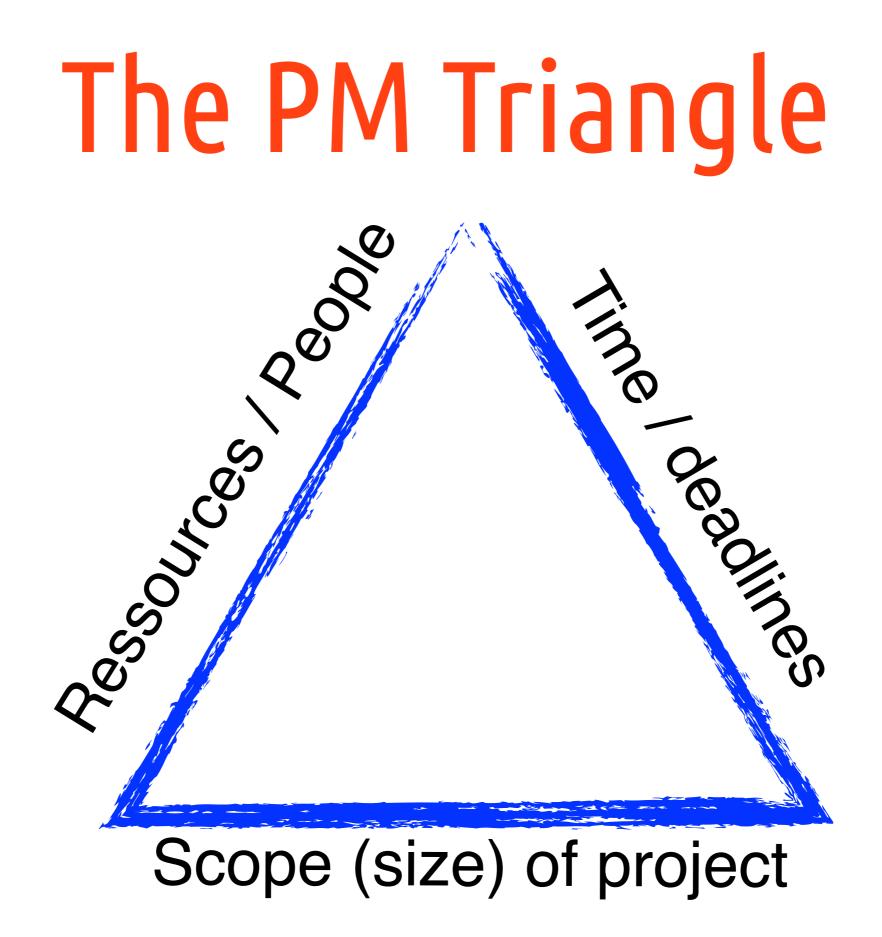
- •Have an agenda...
- •Send it in due time...
- Everyone prepares...
- •Good execution...
- Write up the minutes, get them approved

The radical approach • Fewer meetings • Fewer people • Shorter time No table Voluntary attendance

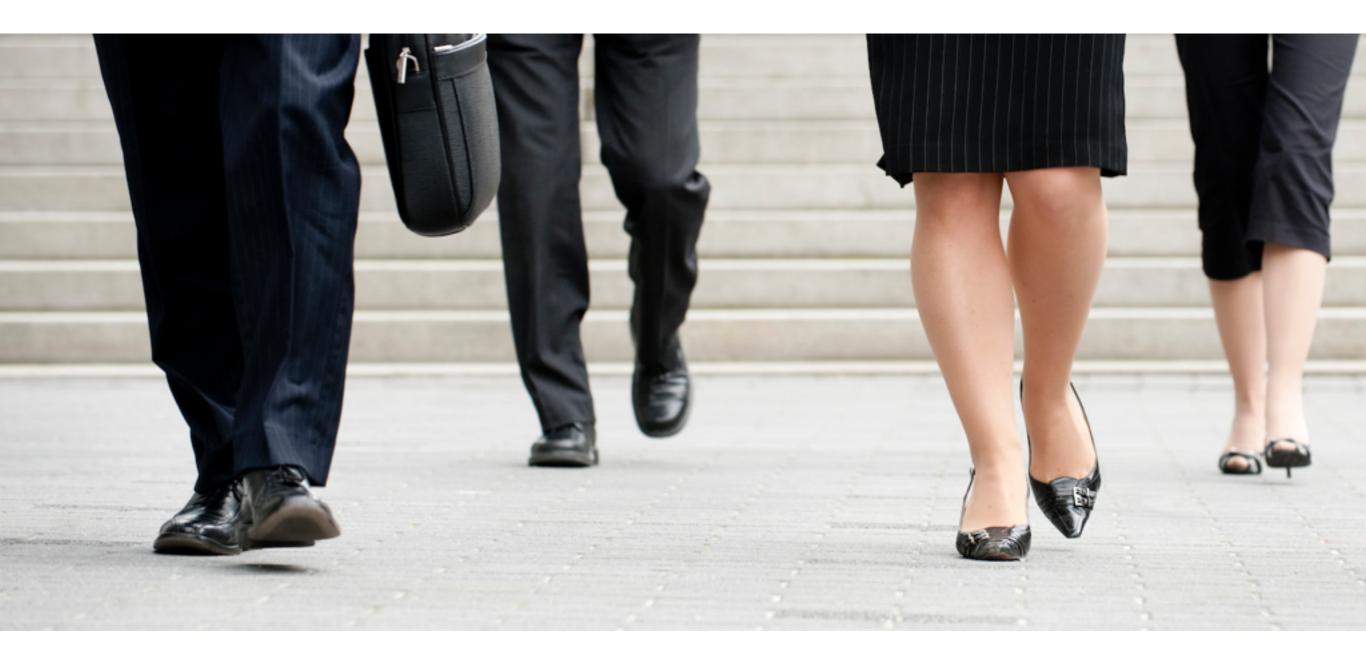


### Knows issues (your opinion?)

- Unrealistic dealines
- •Too much control, lack of empowerment
- •Lack of trust
- •Last-minute changes
- •Shoot The Messenger culture
- •Cover My A\*\* culture
- Perfection / Zero Tolerance



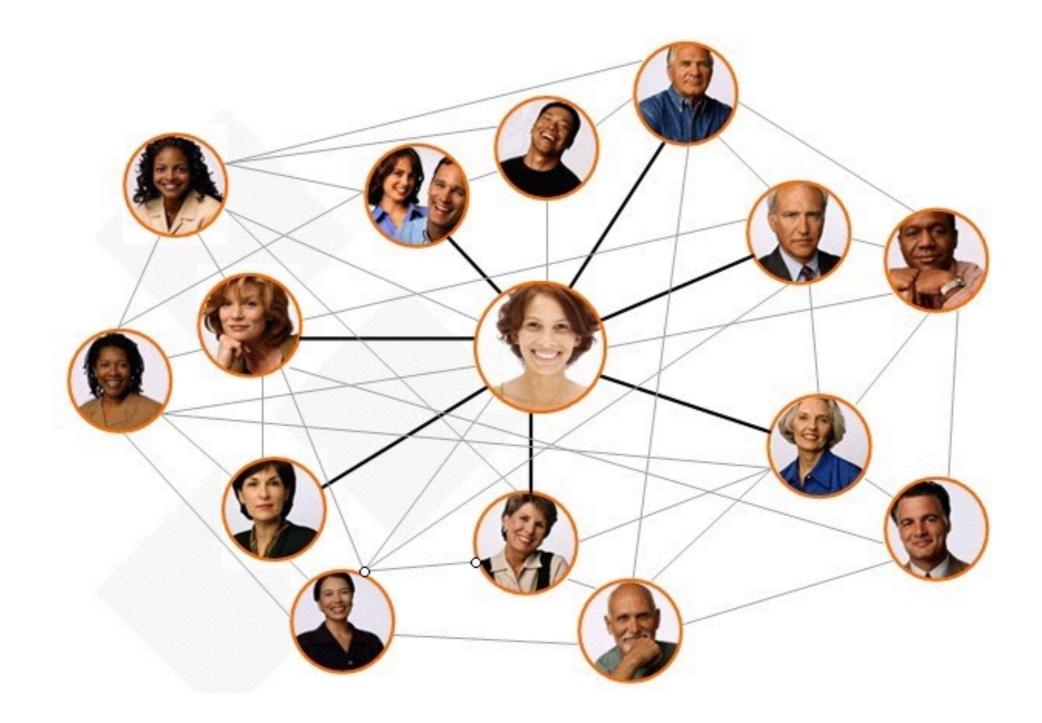
#### PM Super Power: Long Legs



#### Bad: PM in the center



#### Better: Everyone talking



Exercise: Stand Up, Groups of 4

## Stand-Up meetings

A success since the last Stand-Up
What did I do yesterday?
What am I doing today?
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### Fordiscussion

- allowing for flow (uninterupted focus)
- email: accepted read- and response time
- email: use of CC
- how to start mornings
- meetings: fewer people, shorter time...?
- reducing "urgent" issues
- use of Stand-Up meetings
- how to factor in the Google Effect
- reduction in decisions made
- 80/20 how-to in practice

#### Take action

Decide on 1 to 3 things you will do after today
Small steps!



#### Better use of email

- Do not have the mail client running 24/7
- "Doing email" is a separate to-do item
- Never read email before making todays' to-do list
- Don't leave it for later, once you start

HappyWays Podcast 06: Why I Hate Email Article on <u>computerworld.dk</u>

#### Materials after today: HappyWays.com/maersk

- My presentation
- Articles
- The HappyWays Podcast!

## HappyWays

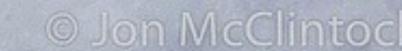


#### Celebrate success





# All things end



# THANKS.

